

Dear Valued Customer,

On behalf of the Riggs Cat family, we would like to welcome you as a new partner. Thank you for choosing Riggs as your equipment and service provider. We are excited to get to serve you and we plan to exceed your expectations through superior customer service and communication. No two customers are alike and everyone here is committed to learning how we can best serve your business.

About Riggs Cat

Since 1927, Riggs Cat has served the state of Arkansas as the Caterpillar Equipment and Service provider. Our business is family owned and employs roughly four hundred and fifty Arkansans. One hundred of whom have been with the company for over twenty years. We have nine locations around the state and over 60 parts drop boxes to accommodate our overnight parts delivery service. We invest heavily in our communities and constantly look for more ways to give back.

Our vision statement is, *"to be the best by creating unmatched value for our customers, building a home for our employees, and serving our communities and each other."* This statement encompasses the heart of who we are as an organization. We are committed to putting your company first and doing the right thing every time. And in the end, we believe this will make a difference for everyone involved.

Our Capabilities

- **Equipment Sales** – we represent the Caterpillar Brand and other supporting lines of equipment for all of your needs.
- **Parts** – we are your one-stop shop for all of your Genuine Cat® parts needs as well as parts and supplies for other brands of equipment.
- **Service** – we have the ability and expertise to service all of your equipment needs as well as a fully staffed Component Rebuild Center for machining, welding, hydraulics, and component/machine rebuild.





- **Rental** – Riggs Rents is a fast-growing area of our business. With over one hundred million dollars in fleet value, we have all of the machines you need to complete any job. From scissor lifts to water pumps and bulldozers to skid steers, we have it all.
- **Technology** – Riggs is the dealer for all Trimble technology systems designed for the equipment industry through our SITECH Arkansas division. This technology is the future of our industry and we are excited to journey through this innovation with you.
- **Power** – Riggs represents the Cat® brand of generators from small retail units all the way to the major units running our local hospitals and data centers. We can supply all of your power needs for sales, parts, service, and rental.
- **Retail** – Riggs represents the Spartan Mower line through our stores in Benton and Springdale. We also represent the LS Tractor line for utility tractors through our stores in Benton, Springdale, and Jonesboro.
- **Financing** – Riggs is prepared to support all of your financing needs through relationships with Caterpillar Financial and local banks. We have financing tools for equipment, leasing, parts, and service.

We hope this letter helps explain who we are as a company and how we can serve your every need. We look forward to helping you deliver on your commitments to your customers. Again, thank you for joining the Riggs family and we look forward to

Building Arkansas together, with you.

George Cress – President & COO

John Arthur Riggs V – Sr. VP of Technology & Engine

