



Caterpillar Financial Services Corporation
 2120 West End Avenue
 Nashville, TN 37203-0001
 Phone: (800) 651-0567
 Fax Number: (615) 321-8486

NORTH AMERICA CUSTOMER CARE PROGRAM
PAYMENT ASSISTANCE AGREEMENT

COMPANY/PERSONAL NAME: _____
 STREET ADDRESS: _____
 CITY, ST, ZIP: _____
 EMAIL ADDRESS: _____
 CONTRACT(s): _____

Caterpillar Financial Services Corporation (CFSC) is offering payment assistance to customers who have a demonstrated impact from the COVID-19 virus. In addition, assistance is available to customers affected by abnormal rain in the following states: Georgia, Alabama, Mississippi, and Tennessee. Assistance is available up to four months of skip payments or four months of interest-only payments or six months of 50% partial payments. Assistance can be combined, not to exceed six months of relief. The term of your contract may be extended by up to 6 months. Your current interest rate will remain in effect. Please be advised that your payment amount may increase due to payment relief being requested.

Please check which months you would like relief for.

March April May June July August

Please check which type of payment relief you are requesting.

- Skip payments
- Interest only payments
- Partial payments
- Other. Please specify _____

This Payment Assistance Agreement does not take effect until it is countersigned by CFSC. Please return via fax at **615-321-8486** or e-mail Customer.Solutions@cat.com. A copy will be returned to you within 15 business days along with a revised payment schedule.

This form must be signed and returned to Caterpillar Financial no later than July 31, 2020

Conditions

- Sales/Use/Property taxes (if applicable): Lessee's responsibility (May not be included in the payment amount reflected on the revised payment schedule).
- All other conditions of the original agreement, and any amendments or addenda thereto, will remain in full force and effect.
- Lessee will be responsible for monthly insurance premium during relief period.

Unpaid balance and revised payment terms agreed to:

COMPANY/NAME: _____

**CATERPILLAR FINANCIAL
 SERVICES CORPORATION**

By: _____

By: _____

Name (Print): _____

Name (Print): _____

Title: _____

Title: _____

Date: _____

Date: _____

Guarantors Acknowledgment:

PERSONAL NAME: _____

By: _____

Name (Print): _____

Title: _____

Date: _____